

Programme Guidance for Education Organisations

New Zealand Certificate in Operational Excellence (Competitive Systems and Practices) (Level 3) NZQA Ref: [5250-1]			
Guidance for micro-credentials stackable toward this qualification.			
Level	3	Credits	60
Micro-credentials aligned with qualification outcomes			
Outcome	Micro-credential		
Outcome 1 – Identify waste and wasteful activities within a process or practice in own workplace and take action to minimise. (Credits 5)	Certificate in waste reduction in the workplace ID: 129043 -1 Ref: 5231-1		
Outcome 2 – Identify cost factors within own workplace and own control and take action to improve cost efficiency. (Credits 5)	Identify cost factors within own workplace to improve cost efficiency ID: 129455-1 Ref: 5418-1		
Outcome 3 – Apply operational Excellence concepts to Implement improvements in own workplace. (Credits 20)	Implement improvements using operational excellence concepts in own workplace ID: 129458-1 Ref: 5421-1		
Outcome 4 – Identify and assess address the impact of change resulting from the implementation of workplace improvements in own work. (Credits 5)	Manage the impact of change resulting from improvements in own work ID: 129457-1 Ref: 5420-1 NOTE: interim ruling in place for the GPO wording change.		
Outcome 5 – Sustain the implemented workplace improvements to own work. (Credits 5)	Sustain workplace improvements to own work ID: 129456-1 Ref: 5419-1		