

New Zealand Diploma in International Freight Logistics (Freight Forwarding) (Level 5) [Ref: 2915]			
Level	5	Credits	120
Assessment standards aligned with qualification outcomes			
Outcome	Unit Standards		
Outcome 1 Manage team responsibilities to ensure compliance with legislative and company requirements within a freight forwarding workplace. (Credits 15)	<ul style="list-style-type: none"> - health and safety legislative requirements - storage and handling of dangerous goods - codes of compliance - best practice guidelines - legal environment. 		
Outcome 2 Apply specialised understanding of business operations to manage air freight and sea freight in the freight forwarding industry. (Credits 50)	<ul style="list-style-type: none"> - transport geography - forwarding operating systems and processes - selection of transport modes - border security requirements - International Commerce Terms (INCO Terms) - trade practices - types of cargo and cargo care - moving dangerous goods by air - moving perishable goods by air - air transport practices and rules - security requirements - freight routing and costings. - management of freight forwarding projects - sea transport industry practices and rules, including but not limited to: The International Convention for the Prevention of Pollution from Ships (MARPOL), International Maritime Organization (IMO), Hague Visby Rules, The International Ship and Port Facility Security (ISPS) Code requirements and International Maritime Dangerous Goods (IMDG) Code. 		
Outcome 3 Manage international freight logistics documentation within a	<ul style="list-style-type: none"> - investigative and analytical reports - industry documentation processes and requirements, including but not limited to: - carriage documents 		

<p>freight forwarding workplace. (Credits 20)</p>	<ul style="list-style-type: none"> - documentation requirements under the Carriage of Goods Act 1979 - insurance - Shippers Letter of Instruction - export and import documents - financial analysis for supply chain such as P&L, balance sheet, NPV, ROI, EBITDA - advanced spreadsheet and numeracy skills
<p>Outcome 4 Manage customer service staff, relationships and processes within the freight forwarding industry. (Credits 25)</p>	<ul style="list-style-type: none"> - conflict resolution - relationship management - interpersonal communications strategies - internal and external negotiation techniques.
<p>Outcome 5 Manage Customs' and other border agencies' clearance requirements, and comply with associated legislation. (Credits 10)</p>	<ul style="list-style-type: none"> - use of the Customs Tariff - purpose and process of customs duty tariffing - legislation - documentation - valuation.